

What Is the Process to Obtaining A Driver's License In Ohio?

***IMPORTANT INFORMATION FOR STUDENTS AND PARENTS:**

If you are under 18 years of age and you would like to obtain a driver's license, the following requirements must be met:

You must complete the driver's education course.

You must complete 8 hours of behind-the-wheel lessons with an instructor.

You must complete 50 additional hours of driving (which includes at least 10 hours of night driving).

You must hold your TIPIC for at least six (6) months.

Please find below a list of frequently asked questions, which will help you navigate your online Driver's Education course.

HOW DO I START MY ONLINE COURSE?

HOW DO I COMPLETE MY ONLINE COURSE?

- The course is completed in a minimum of 24 hours
- The course is completed in its entirety (all Modules + the Final Exam)

HOW MANY MODULES ARE THERE?

There are 10 Modules total and one (1) Final Exam.

WHAT IS THE PASSING GRADE?

You must achieve 75% or higher on all quizzes and tests.

HOW LONG DO I HAVE TO COMPLETE MY ONLINE COURSE?

You have 180 days (from your first login) to complete the 10 Modules and the Final Exam. Should you exceed this 180-day limit, the DPS requires us to reset your course. Therefore, your account will be reset from the beginning and a reinstatement fee will be applicable.

If there are mitigating circumstances (health or family issues) which prevent you from completing the online course within this time frame, please send us an email.

HOW MANY TIMES CAN I TAKE THE FINAL EXAM?

You will have three (3) attempts to successfully complete the Final Exam. If you fail an attempt, you will need to wait twenty-four (24) hours before being able to take the Final Exam again. Should you fail the 3 attempts, your account will be reset from the beginning and a reinstatement fee will be applicable.

IS THERE A DAILY TIME LIMIT?

Yes – You can only complete four (4) hours of course time, per 24-hour window (not per calendar day). For example, if your first login is today at 3p.m, then you could only do 4 hours of course work between today at 3p.m and tomorrow at 3p.m. Once you have completed your 4 hours of course time within that 24-hour window, the system will automatically log you out for 24-hours.

Secondly, if you are logged in to your course for two (2) consecutive hours, the system will automatically log you out and you will be required to take a fifteen (15) minute break. You may log back into your course after your break.

WHAT DO I DO IF I GET TO THE FINAL EXAM AND I HAVE NOT MET THE MINIMUM 24-HOUR COURSE TIME?

There is a built-in page timer, that does not allow you to advance to the next page if the minimum page time has not been met. If you are still missing course time once you reach the Final Exam, you would click on the book icon at the top of your student portal and select a Module that you would like to review. Once you have met the minimum course time requirement, you will be able to take your Final Exam.

WHEN WILL I RECEIVE MY CERTIFICATES?

You will receive two (2) certificates from us – the Enrollment Certificate and the Completion Certificate.

The Enrollment Certificate is issued once you have been in your online course for two (2) hours. This certificate is needed to start your behind-the-wheel lessons.

The Completion Certificate is issued once you have completed your online course (all 10 Modules total and the Final Exam).

HOW WILL I RECEIVE MY CERTIFICATES?

In the State of Ohio, the only way Driver Education certificates can be sent is through mail. They cannot be sent through email, fax, or any other way.

Therefore, it is your responsibility to make sure that all student information is accurate.

Certificates are sent via Regular Mail and will take between 7 and 10 business days to be received. You may also upgrade your mailing to UPS Expedited 2 Business-Day Delivery.

For the Enrollment Certificate, please email support@costech.com

For the Completion Certificate, you may do so via your student portal or by sending an email to support@costech.com

WHAT DO I DO IF THE CERTIFICATE IS LOST?

If a certificate needs to be replaced, you may do so via your student portal or by contacting us at support@costech.com

If you do not receive your original certificate, you will have 20 days (from the original mailing date) to request a duplicate certificate, free of charge. Otherwise, there is a \$15 replacement fee applicable.

WHERE DO I CALL TO SCHEDULE MY BEHIND-THE-WHEEL LESSONS?

Given that we are solely the online course provider, you would need to contact the physical driving school where you would like to take your lessons.

IF I HAVE OTHER QUESTIONS, WHAT DO I DO?

For all other inquiries, you may either call our help desk 1(888)-385-3272 or the office (513)674-1200 or